

**Subject: Provenance Claim on No-Zimbabwe Origin**

Core Jewellery Pvt.Ltd.is committed to ensuring that the highest ethical standards are observed when sourcing our diamonds. Because of the reported human rights abuses in Zimbabwe, Core Jewellery Pvt.Ltd. does not purchase diamonds from that region. As a responsible member of the diamond and jewelry industry, we are working with our suppliers to ensure our procurement is only from ethical sources. We have implemented a documented provenance claim to this effect. We request a non-Zimbabwe origin clause on every purchasing invoice & in turn we are allowed to certify the same on our sales invoices.

The policies relating to this section are part of the Business Principles adopted by the company, and are presented below for reference:

"The company shall ensure all its Provenance Claims made will be fully valid along with available evidence to support the Claim(s)"

- Based on the written assurance from our supplier, the diamonds have not been obtained in violation and / or sanctions by the US departments of Treasuries office of foreign assets control (OFAC) and have not been originated from the MBADA and Marange resources of Zimbabwe. We state that Diamonds are in compliance with the relevant WFDB charter. The Seller has synthetic diamond testing technology and all the diamonds are checked in the testing machines for the surety of natural diamonds.
- Based on the written assurance from our supplier, any products containing Gold have been supplied in compliance with Conflict free Minerals Sourcing Protocols as per the Wall Street Reform and Consumer Protection (Dodd-Frank) Act, 2011.

Provenance Claims may also relate to origin, sources or practices that are specifically excluded from the supply chain, such as through a 'negative warranty'.

The company shall ensure that all claims and statements (made to consumers or other businesses) on practices in the supply chain and the origin or source of Diamonds, Coloured Gemstone, Gold/Silver and / or Platinum through the use of both descriptions and symbols are valid.

The company shall ensure that there will be no attempt to mislead consumers through illustrations, descriptions, expressions, words, figures, depictions or symbols relating to the Provenance Claim(s).

The company shall ensure that all the relevant employees are aware about the provenance claim and its procedures.

In light of these procedures we have established a grievance mechanism to hear concerns about circumstances in the supply chain that might complicate our provenance claim.

If you would have any concerns, complaints or grievances regarding our provenance claim made, you can raise these via email or telephone to: Mr. Chirag Shah – Contact Number – 022 40771112 & Email ID – [chirag@corejewellery.com](mailto:chirag@corejewellery.com)

On receiving a complaint, we will aim to:

- Get an accurate report of the complaint.
- Explain our complaint procedure.
- Find out how the complainant would like it handled.
- Identify any actions we should take, including monitoring the situation.
- Advise the complainant of our decisions or outcomes.
- Keep records on complaints received and the internal process followed, for at least five years.

We thank you for your cooperation.

Best regards,

Kamal Bhansali,

Director

Core Jewellery Pvt.Ltd.

